IN THE LINE OF DUTY

October - December, 2015 Volume 2 – Issue 5



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Professionalism ~ Integrity ~ Compassion

Greater Naples Fire Rescue District

14575 Collier Boulevard Naples, Florida 34119 239.348.7540

www.GreaterNaplesFire.Org

IN THE LINE OF DUTY

October - December, 2015 Volume 2 - Issue

- Dedicated to our Community, Our Profession and Each Other -

Office of the Fire Chief

By: Kingman Schuldt, Fire Chief

With 2015 clearly in our rear view mirror there was much accomplished. First and foremost, the District celebrated its first anniversary as the Greater Naples Fire Rescue District on November 4th. The first full year came with many successes due to the diligence and dedication from everyone in the organization. New uniforms, apparatus, policies, procedures, collective bargaining agreement and employee handbook are subtle reminders of the many hours of work for so many.



A significant accomplishment for the Fire District was the development of the strategic plan. This process incorporates the best vision and forward-thinking of the men and women whose services are essential to the District's operations and future growth. The District called upon 30 fire service professionals and community leaders whose opinions and recommendations assisted in shaping and focusing the plan. Working with an experienced strategic planning consultant from January through April 2015, this group has articulated the Mission, Vision, Values, and Strategies that were ultimately adopted and serve as our guiding principles.

Another notable accomplishment was the assumption of management of the Isles of Capris MSTU Fire District. After many years of discussion with Collier County resulting in too many false starts, assumptions and disappointments, the District was able to finalize an agreement with County leaders. This resulted in the current management agreement, leading to a formal pathway to boundary expansion. Since the management agreement initiated on October 1st, services have been enhanced and former County employees now have a secure future with a growing and vibrant organization.

One of the most exciting accomplishments during 2015 was the adoption of a Performance Management platform. This initiative will support enhanced leadership of our supervisors and managers, increase productivity, moral and communications, and empower our personnel to be the very best. I am extremely excited about the platform and opportunity for our members and look forward to full implementation in early 2016.

There has recently been much talk about the future of the Ochopee MSTU Fire District. Last year during the Isles of Capri negotiations with Collier County it was requested the Fire District provide a plan in similar fashion for Ochopee. Staff has been working closely with County staff to prepare for formal discussions to initiate in March of 2016. In preparation for these meetings I have been asked to work with Broward County on potential funding strategies to support the long-term needs of Ochopee Station 63 (Interstate 75) as well as the Broward Sheriff's Office Fire Rescue Station located in the eastern portion of Interstate 75.

Another area of interest to many is the future plans for additional fire rescue facilities and apparatus. Included in this year's budget is funding for one additional heavy fire apparatus. Due to the assumption of services in the Isles of Capri there is a need to purchase a boat. Staff is currently holding regular meetings with the Boat Committee and conducting sea trials of potential watercraft from around South Florida. Staff will be assessing several financial options to integrate a boat into the District's long-range apparatus replacement program.

Greater Naples Fire Rescue District IN THE LINE OF DUTY

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Office of the Fire Chief

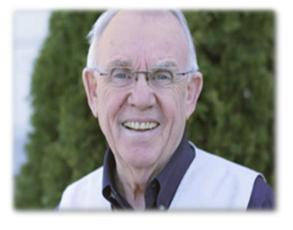
By: Kingman Schuldt, Fire Chief

(Continued)

With the projected growth in the District the Planning Section is conducting a land use analysis. It will be necessary to prioritize the District's future needs including a new fleet and training facilities along with several potential fire stations in the eastern Golden Gate Estates, Tamiami Trail East and the Sable Palm areas for example.

In closing, we had a very successful 2015 and I am certain 2016 will bring many more accomplishments and exciting times for our great organization.

It is because of our Values of Professionalism, Integrity and Compassion demonstrated by each of our members, we are able to provide the most effective services to the Greater Naples Community. Our future is bright and I am grateful for all that we have and what we have accomplished thus far.



GETTING TO KNOW YOUR FIRE DISTRICT CHAPLAIN

Reverend G. L. Strom (Pastor Jack) was appointed as District Chaplain this past December.

Reverend G. L. Strom, or Pastor Jack as he likes to be called, has lived in the Naples area with his wife Barb since 2002. Pastor Jack is a current resident of the fire district and serves the Living Waters Church of Estero & Naples, where he presently functions as Care Pastor.

Since entering clergy service in 1963, Pastor Jack has served as a pastor and educator. Pastor Jack's most recent assignment was President of the Trinity Bible College in Ellendale, North Dakota. He has also been effective as a Strategic Initiative Planner for churches and para-church organizations across the nation. Serving as a mentor and a Life Coach has also become a key part of Jack's identity.

In his various roles of service, Pastor Jack has faced many challenges in his leadership assignments. This has often been through crises management in the organizations he was called to assist. It has caused him to focus on the needs of the community and especially the crises in the individual lives of the people who most directly were affected.

When asked if he would accept the position of becoming our Chaplain and assist the Greater Naples Fire Rescue District fulfill its Mission and Values, Pastor Jack did not hesitate. Since adopting the fire district Pastor Jack has attended numerous events including the family Christmas party, toy drive and Push Back ceremonies for the new apparatus.

Having affiliation with a Pastor serving as our Fire District Chaplain is an extremely important component to build a strong support network for our personnel, organization and community during times of need. We are extremely pleased to have Pastor Jack and Barb as members of our GNFD family and look forward to his contributions to the fire district, our members and the community we serve.

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Operations Section

By: Nolan Sapp, Assistant Chief



As we go into the New Year we put behind us the first full year as a new Fire District under the new name, new apparatus, new patch and many other firsts. It's been a new year with a new Collective Bargaining Unit Agreement and combined Operating Guidelines, Policies and Administrative Handbook. We also added an additional Station and response level with the addition of EN90 and Boat 90. Some changes were great while some take time to adjust to. In the end, the changes will make us a stronger more professional organization.

The new apparatus have been a huge success with both the District and the citizens we serve. We have participated in several functions where we were able to have hundreds of contacts with the general public. The requests to see the personnel and the apparatus increases each year demonstrating that we are a success with the community. Comments back show the pride they have with their Fire Rescue District which make us all proud.

The addition of Ladder 21 has increased the capabilities of the District in the South Battalion. Although not put to the test, we stand ready for the challenge when it comes. Station 75 has transitioned into a full engine response capable station from its early start as a two person Rescue Company. Engine 75 went into service mid-December, the station now operates with three personnel. These changes only makes us stronger, and provides improved service to the public.

The District enjoyed a busy Holiday Season starting in October doing Trunk or Treat in the Community Parks on Halloween and Local 2396 participating in another successful turkey drop to those in need in the community. Then as Christmas approached, we expanded two huge projects District wide; the Toy Drive, and the Christmas Eve Candy Cane Drive. Director Bishop and Battalion Chief Krajewski again pulled off flawless events. Both were a great success thanks to the two of them and the many personnel who gave of themselves on and off duty.

We go into a new year with new challenges and opportunities. We have additional apparatus on the way including the new Ladder 72 which will also be on display at the Florida Fire Chief's Conference this January in Daytona. Once it makes an



appearance there, we will receive it so we can move forward with training and placement into service. The new Light and Air truck will arrive shortly after the new ladder truck and will go into service as Squad 72. Both units will have a "Push Back" ceremony much like the previous units that went into service this past year. This time honored tradition will continue to commemorate years gone by when horse drawn apparatus were pushed into the station.

The new Greater Naples Fire Rescue District and its personnel moves into a new year with a new vision and mission statement. Let's do so in a safe and professional way.

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GREATER NAPLES FIRE RESCUE
FIRE STATIONS

Station 20

4798 Davis Blvd. Naples, FL 34104 239.774.4511

Station 21

11121 Tamiami Trail Naples, FL 34113 239.774.1700

Station 22

4375 Bayshore Dr. Naples, FL 34112 239.774.9342

Station 23

6055 Collier Blvd. Naples, FL 34114 239.793.3332

Station 24

2795 Airport rd.Naples, FL 34105239.263.2266

Station 70

4741 Golden Gate Pkwy Naples, FL 34116 239.348.7547

Station 71

100 13th St. SW Naples, FL 34117 239.348.7550

Station 72

3820 Beck Blvd. Naples, FL 34112 239.774.9342

Station 73

14575 Collier Blvd. Naples, FL 34119 239.348.7508

Station 75

4590 Santa Barbara Blvd. Naples, FL 34104 239.207.1630

Station 90

175 Capri Blvd Napes, FL 34113 239.394.8770

ON SCENE











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Special Operations





Special Operations

By: Andy Krajewski Battalion Chief

This will be an exciting new year for Special Operations within the Fire District. The District has supported and assigned Assistant Team Coordinators for each of the teams- Dive, Hazardous Materials, Technical Rescue, and MERT. New team members have been added to the District's Dive and Hazardous Materials teams. MERT operations is a new concept to the majority of personnel of the district and we look forward to the training and learning curve. This past year, personnel took part in the

water training with the United States Coast Guard and the other agencies county-wide involved in MERT. A Watermanship test was also conducted for those interested in becoming MERT members. These are just the initial steps into becoming effective and efficient participants in MERT Operations. We also look forward to the members of the former Isles of Capri providing the District with valuable experience and understanding of the MERT program county-wide.

This past March our Technical Rescue and Hazardous Materials teams participated in a State-wide annual training event called SoFLex 2015. This was a fantastic learning experience for our teams and we were given very positive feedback at the State level. We look forward to the opportunity to participate in SoFLEx 2016. In keeping with that theme, our team coordinators have been working diligently to put together a vigorous training schedule which will include training with other agencies county-wide. This will not only spur better communications among teams at a county level but also enhance the skills of our team members.



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Logistics Section

By: Rob Low, Deputy Fire Chief



The first of the sixteen Firefighter Life Safety Initiatives developed by the National Fallen Firefighter Foundation, is cultural change. "It reflects the collective perception of right and wrong, good and bad, or desirable and undesirable actions and characteristics. The safety culture within a fire department is reflected through its members' behaviors, attitudes and actions in and out of the station as well as on the fire ground".

During my first five months as your Logistics Section Chief, I have taken the opportunity to assess our culture, operations, and practices as they relate to our fleet, facility, information technology, and supply management programs and have witnessed firsthand the level of dedication and commitment by all. Presented with aging facilities, apparatus, and equipment, and a growing fire district, there are many challenges that we will face together as a team, and our collective willingness to accept change is key to our successes. Over the next few months your Logistics Section team will be developing a plan forward that will support the District's mission, vision, and values while integrating seamlessly into each of the four strategies.



It is often stated that firefighters are predisposed to resist change because of the risk associated with it; remember this cliché "The fire service is 150 years of tradition unimpeded by progress". If our organization and culture does not embrace change we are bound to lose more ground and remain stagnate. I encourage every member to be involved in the processes of change and to be a positive part of the solution as we begin this journey together and as one; I leave you with this quote from one of the fire services founding fathers "When you're finished changing, you're finished" —Benjamin Franklin



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Finance Section

By: Tara Bishop, Deputy Director of Administration and Finance





Q: Besides Medical benefits are there any other benefits available to me from United Healthcare?

A: Yes!!!!! For instance - did you know that there is a Discount Program available to members for various programs! Anytime Fitness, Discounts on top brands of Fitness Trackers such as Polar, Garmin, Jawbone and more! Step One Foods program - a simple two-a-day program that can improve your health that is scientifically formulated by a Mayo Clinic cardiologist. There are also special offers for LASIK discounts, plus reduced pricing on NordicTrack, Curves International and Healthy Chef Creations.

So where do you find more information on these great discount programs? Just log on to your account at

www.myuhc.com

On the right side of the menu click on the Extra Programs & Discounts bar, then select United Health Allies.

Help yourself make 2016 the Year of Good Health for yourself and your family!



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Fire and Life Safety Division

By: Shawn Hanson, Division Chief Of Fire & Life Safety

Fire & Life Safety (FLS) celebrated their new location by hosting an Open House and Ribbon Cutting Ceremony on October 20th. The event included dignitary speakers, facility tours and was enjoyed by all. The geographic location of the new facility plays an integral part in maintaining relationships with Collier County personnel.

FLS staff had another very busy quarter with inspections, fire flows, fire extinguisher training, special event fire watches, public education events and investigations. Sparky the Fire Dog was in attendance at the Naples Boo at the Zoo event along with Inspector Aaron Stewart, Inspector Daniel Machin, and Lieutenant Michael Cruz. Naples Boo at the Zoo was attended by more than 6,100 adults and children over the 3 day period. Fire Plan Review staff continues to produce about 400 plans every month, creating a minimum of 1,200 field inspection requests per month. The District will be hiring an additional inspector within the next quarter to assist with the heavy demand for new construction inspections.

Please welcome the addition of Inspector Kristen King to the Greater Naples Fire Rescue District. Inspector King has been training with LT Cruz in existing construction inspections. The existing construction inspectors are responsible for an average of 225 inspections per month. We look forward to Kristen having a successful career with the GNFD family.

Thank you to the Fire & Life Safety staff for all your hard work and doing so with a high level professionalism.



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Planning Section

By: Wayne Martin, MS, EFO Deputy Director Planning Division

The Planning Section for Greater Naples Fire Rescue has been involved with Research and Development, the Strategic Plan, and Emergency Preparedness.

The Research and development Branch continues to look at new, cost saving innovative technology and processes. A new Performance Management System has been reviewed and selected for District wide use. Leadership Training will take place in January 2016 for all supervisors to provide the tools for using the new system.

The Strategic Planning Branch has been reviewing the input from the entire district. Fire District staff participated in a survey to show interest in becoming participants in the future of the Fire District. The Strategic Plan lays out broad objectives to be met. Members can participate in the development and implementation. In early 2016 groups will be formed to look at the strategies to implement the strategic plan. The Branch will monitor the accomplishments and results and report on the progress.



The transition of Isles of Capri Fire Rescue (ICFD) into GNFD has been flawless. Effective October 1, 2015 all ICFD employees became employees of Greater Naples Fire Rescue. This brought on six full time Firefighters,

Drivers, and Lieutenants. One of the two firefighters that had been moved into the GNFD Firefighter Apprentice program has gained Full Time status with the GNFD. Each Section of the GNFD stepped up to make the transition smooth for the District and Collier County.

The Planning Section has spent countless hours working on Incident Action Plans (IAP's) for events and activities. An IAP ensures that the District is using the Incident Management System on a regular basis. By using an IAP for events when it is used for a large scale emergency the District will be very familiar with its use.

As the Section responsible for the promulgation of Standard Operating Guidelines (SOG's) and Policies many hours are spent every month in the creation of new SOG's. Input from the Governing Documents Committee and Local 2396 has kept this important process moving.

Fact finding has taken place for future needs for Logistics, Fleet and Training needs of District. This effort continues on identifying at least 10 acres of property in the County Road 951 and Interstate 75 corridor.

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Health & Safety

By: Brian Heath Chairman- Health & Safety Committee



What do you want to look back and remember about 2016? Is this the year you take your retirement health seriously? We all know the statistics about post-retirement life spans; let's be the generation that turns this around. First and foremost, the responsibility for your health lies on you. The district provides many tools to assist us in maintaining a healthy lifestyle, but we must choose to take advantage of these tools.

Thomas Warren (retired Providence Rhode Island) gives some great suggestions for improvement in his article, *Meaningful fire service health* and safety is within our grasp.

Warren states, "The two main areas of concern to prevent firefighter deaths are apparatus accidents and poor physical conditioning, which often leads to heart attacks" (2012).

Some basics that are still worth noting to help prevent apparatus incidents....

-ALWAYS WEAR YOUR SEATBELT, follow all SOG;s and traffic laws, Stop at all red lights, never assume you have the right-of-way, maintain a safe driving speed, only back-up when necessary, and use spotters when available.

We all know the way to improve our health; exercise, eat right, plenty of sleep, etc. The question is – do you want to change what you see in the mirror and on the report from your annual physical?

Let's make 2016 our year. Set goals – NOT resolutions (they never last)

Eat healthy- at home and at the firehouse (cooking and eating together is team-building)

Exercise – working out as a crew also is team-building, and having a work-out buddy will help you stay motivated to reach your goals. Exercise also helps to reduce stress. If you aren't sure how to get started feel free to ask any member of the Health and Safety Committee, we will be happy to assist you.

AND ALWAYS WEAR YOUR SEATBELT- on and off duty!

Warren, T. (2012, Sept. 12). Meaningful fire service health and safety is within our grasp. *Fire Engineering*. Retrieved From: http://www.fireengineering.com/articles/2012/09/meaningful-fire-service-health-and-safety-is-within-our-grasp.html



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Personal and Professional Development: Becoming a Credentialed

Company Officer

By: Lieutenant Matthew C. Trent, MPA, FO, MIFireE

Serving in the Company Officer role requires a certain set of attributes to meet job performance requirements (JPRs), ranging from leadership and technical skills to performing many supervisory and administrative functions. Additionally, Company Officers are responsible for maintaining organizational continuity with the community and key stakeholders, ensuring day-to-day operations remain affluent in the firehouse. So how does an aspiring or current Company Officer maintain current skills, while seeking a continuous path of personal and professional development? The answer may be Professional <u>Credentialing</u>.



What is Credentialing?

http://www.publicsafetyexcellence.org/

Through the Chief Fire Officer (CFO, Chief EMS Officer (CEMSO), Fire Marshal (FM), Chief Training Officer (CTO), and Fire Officer (FO) professional designation programs, the Commission on Professional Credentialing (CPC) offers emergency services personnel guidance for career planning and development and recognizes lifelong career excellence and achievement. A Designation demonstrates that an individual has developed a strategy for continued career improvement and development.

The Fire Officer (FO) Designation Program allows current Company Officers to conduct a self-assessment, providing a list of objectives and baselines that identify strengths and areas that are in need of improvement. The Center for Public Safety Excellence (CPSE) helps the Company Officer understand those areas needing improvement—moving those areas into strengths. Through a holistic view, the CPSE will evaluate the Company Officer using a criterion of seven components, ranging from what the candidate has accomplished in training, additional roles they serve within their community, and areas that promogluate their organization through administrative, leadership, and management-skill demonstration.

Benefits

The benefits of becoming a Fire Officer (FO) designee are defined through the CPSE as:

- Demonstrating that an individual has developed a strategy for continued career improvement and development.
- Highlighting professional and personal growth and providing an individual source of pride.
- Developing a commitment to continuing education, training, and skill proficiency.
- Improving the promotion and hiring process by enabling authorities to quickly identify individuals with superior skills, knowledge, and abilities. ¹

New Presence in the United States. Since 1918, the Institution of Fire Engineers (IFE) has fostered the ideal of societal benefit. The United States of America Branch continues the tradition of fire service leadership as one of 60 branches worldwide and just over 11,000 members. The IFE awards internationally recognized membership grades and fire-related qualifications on the foundation of knowledge of fire and professional experience. Additionally, the IFE offers a path to career development through progressive steps of IFE membership grades, further extending public and private sector contracts worldwide, and validation of career professional development accomplishments. The benefits of joining the IFE include:

- International recognition of competence and commitment.
- Evidence of expertise.
- Demonstration of a professional attitude valued by employers and customers.
- Greater influcence with your own organization and industry.²

Becoming a credentialed Fire Officer (FO) is more than just a designation—it is a *commitment* by an individual to maintain a path of continuous personal and professional development—for the betterment of their organization, the community, and the fire service initiative. For more information on these organizations, visit <u>www.publicsafetyexcellence.org</u> or <u>www.ife-usa.org</u>

Institution of Fire Engineers (2015). www.ife-usa.org

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In the Holiday Spirit





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Toy Drive Command







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PROFESSIONALISM ~ INTEGRITY ~ COMPASSION



2015 AWARDS & RECOGNITION CEREMONY

February 12, 2016 6:30 PM

KEYNOTE SPEAKER FIRE CHIEF DAVE DOWNEY MIAMI-DADE FIRE RESCUE

LOCATION
FIRE STATION 73
14575 COLLIER BOULEVARD
NAPLES, FLORIDA 34119

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Public Relations



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Feedback from our Customer Satisfaction Surveys



"...The team was courteous and discreet in their approach and handling of the incident. I am somewhat embarrassed to have made the 911 call but without the E23 team I am unsure how I could have dealt with the situation..."

"...One of them sat down with me on the couch and slowly talked me down from what was quickly heading to a full blown panic attack. I can't thank these guys enough. I was so stupid and yet they never treated me the way I feel I deserved to be treated. Instead they are were kind, patient, professional and extremely proficient."

"...I just knew we were getting ready to lose everything and the worst thing was we couldn't "find" the problem so all we could do was wait for the fire department and pray. They arrived so fast and were such calming influences..."

"My husband was having severe respiratory distress and it was such relief to see the rescue unit arrive so quickly, assess, and treat before they left for the hospital. I was confident he was in good hands and was able to drive myself to the hospital."

"Most comforting, competent, concerned and knowledgeable. So glad to have these professionals in our community."

"My 2 yr. old grandson was locked in the car at the library. Engine 72, A Shift, to the rescue! Can't thank the firemen enough!"

"I feel they did an outstanding job in responding to my husband's needs.
Fast, professional & courteous. They are a true asset to your organization."

"Very compassionate and understanding. My husband has dementia and they were very patient and concerned for him. He had fallen, luckily not hurt. I am so appreciative of their help."

"AS A RETIRED BATT
CHIEF FOR THE CITY OF
CHICAGO FOR 40 YEARS
, I CAN TRULY SAY THE
RESPONSE TEAM WAS
BY FAR, EXTREMELY
PROFESSIONAL AND
CARING. YOU CAN BE
VERY PROUD OF THE
MEN AND WOMAN OF
THE GREATER NAPLES
FIRE DISTRICT."

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Check out our Social Media Outlets

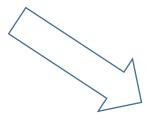
Stay updated with current events! Did you know Greater Naples Fire Rescue District has Instagram, Facebook and Twitter Accounts? Give us a follow!







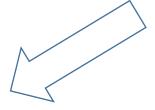
instagram.com/greaternaplesfire











https://www.facebook.com/Greater-Naples-Fire-Rescue-District

You can also stay informed by visiting our website at www.greaternaplesfire.org.

^{*}Be sure to sign up for the Chief's Weekly Email Update on our website or Facebook page.



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Building New Traditions

In tradition of the fire service, Ladder 21, Water Tender 20 and Engine 75 received their formal "Wet Down" and "Push Back" as was done in the early days of horse drawn steam engines. These were the first such events for the Fire District in an effort to bring the rich traditions of the past to the new organization.







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Employee Awards and Recognition



FF John Fickey- Eagle Award



Tony Palermo and Chris Citak- Driver Engineer Promotions



Sons of the American Revolution Awards- FF David Perez, FF Stephen Thigpen, Lt. Robert McGowan, Acting Lt. Jarett Cotter



DC Shawn Hanson- 10 Year Service Award Professional



Chris Rossi- Lieutenant Promotion



Ray Kilmer- 10 year service award and Driver Engineer Promotion



Nicole Chesser-10 year Service Award



Commissioner McMahon- 15 years of Service

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Employee Spotlight

Name: Debbie Schwarz

Job Title: HR Specialist- Headquarters

Hire Date: September 2, 2008

Interests: Rocks and Minerals - collecting, tumbling and

creating art to wear

Hobbies: Growing Orchids, Planning trips to exotic

destinations, Vegan Cooking adventures

Can't Live Without: My family

Name: Kevin Collins

Job Title: Firefighter / Paramedic

Hire Date: December 14, 2014

Interests: Watching my UCF Knights and Miami Dolphins

football, hanging out with family and friends, and learning

everything I can about this career!

Hobbies: Working out and staying fit, traveling to different

countries, and playing sports.

Can't Live Without: My Family and friends!





Our Newest Team Members at Greater Naples Fire Rescue District



Pictured L to R: Chief Schuldt, FF Mike Zmejkoski, FF Chris Mercier, DE Tim Garner, Lt. Tom Purcell, AC Sapp

Not pictured: Lt. Jason Michel, DE Chris Tomei, FF John Fickey



Pictured L to R: Division Chief Hanson, Inspector Kristen King, Chief Schuldt, AC Sapp

Greater Naples Fire Rescue District IN THE LINE OF DUTY

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Employee News

Condolences

Our prayers are with the following families:

Rob Low Family Jose Santana Family



Just Arrived!

Welcome our newest family members:

Ariah Clara born to Jordan Sauerwald and Ashley on October 15, 2015 Mario Josue and Liyah Giselle born to Mario and Greta Castaneda on Dec. 1, 2015 Dakota Paige born to Paul and Felicia Pernak on November 29, 2015

Chaplain's Corner



By: Jack Strom, Chaplain

I consider it a privilege for me to serve the GNFD as your appointed Chaplain. Along with the particular assignments and directives given to me by Chief Kingman Schuldt, I look forward to not only a professional but also relational role with the entire GNFD Team. I'm anticipating becoming connected with each one on the greater team in a personal way as opportunity presents itself.

The duty and service of providing and fulfilling the GNFD's Mission and Vision Statement calls for the best we have to give. I want you to know that my wife Barb and I are ALL IN with you to fulfill, with integrity, the statement of our Mission, Vision and Values.

In the early days of 2016 I am hoping to visit each GNFD Station to get acquainted with the location and facilities. I know it will not be possible to personally meet each one of you in such an effort but it will help me feel more connected with you.

Please know that you can contact me personally on my email jstrom@gnfire.org or on my mobile phone at 616.437.1831 and I will follow-up with you as soon as I am able.

Blessings - Jack