IN THE LINE OF DUTY

January - March, 2016 Volume 2 – Issue 6



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Professionalism ~ Integrity ~ Compassion

Greater Naples Fire Rescue District

14575 Collier Boulevard Naples, Florida 34119 239.348.7540

www.GreaterNaplesFire.Org

IN THE LINE OF DUTY

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- Dedicated to our Community, Our Profession and Each Other -

Office of the Fire Chief

By: Kingman Schuldt, Fire Chief

The District held its Inaugural Awards and Recognition Ceremony in the apparatus bays of Station 73 on February 12, 2016. The evening featured the first appearance of the District's Honor Guard along with a powerful message delivered by Keynote Speaker, Miami-Dade Fire Chief Dave Downey. Several individuals were recognized for their outstanding achievements and contributions to the District during 2015. This event was a significant milestone for the organization and I



could not have been more proud of the Honor Guard members who worked tirelessly to prepare for the event, along with the many award recipients who go above and beyond the call of duty each and every day.

As the District continues to grow, evolve and set the new bar for fire service delivery in Collier County I cannot help to think about the effects these changes has on our membership. It is human nature, people don't like change. We like to get into our patterns and find a comfortable routine. However, in life and business, change is inevitable. This could not be truer than within our Fire District and Collier County. Even with all of the positive changes the District continues to experience, this can be difficult because it is still an adjustment and people have to learn a new pattern to their workplace routine. It is important for our team to remain focused on our individual duties and responsibilities as part of the overall mission. Learning to cope effectively with change is an important skill to attain and will help individuals and the organization, whether the change is relatively minor, such as new ball caps and T-shirts, or significant change such as mergers, annexations and new strategic partnerships.

Eventually the adjustment to the change will get easier and new cultures and tradition will develop. Embracing change can be uncomfortable, but change can create positive opportunities and attitudes for everyone with the proper buy-in and commitment of the members and organization. People adjust to change, not by learning to like what is taking place, rather forming new expectations that can lead to success under the new conditions.

The recent formation of the Honor Guard and Awards and Recognition Ceremony event are just two examples of what positive change under new conditions can bring. Everyone handles change differently. I thank everyone who is embracing what seems like daily change within our organization, for this journey has only just begun. We have accomplished much together and the future appears to be brighter than ever for the District, the members and community served. It has been said that people have choices; embrace change or experience extinction. I know what my preference is, do you?



Chief Schuldt at the
Florida Fire Service
Awards in Tallahassee
with Fire Chief of the Year,
Miami-Dade Fire Rescue
Chief Dave Downey and
Representative Kathleen
Passidomo.



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GREATER NAPLES FIRE RESCUE
FIRE STATIONS

Station 20

4798 Davis Blvd. Naples, FL 34104 239.774.4511

Station 21

11121 Tamiami Trail Naples, FL 34113 239.774.1700

Station 22

4375 Bayshore Dr. Naples, FL 34112 239.774.9342

Station 23

6055 Collier Blvd. Naples, FL 34114 239.793.3332

Station 24

2795 Airport rd. Naples, FL 34105 239.263.2266

Station 70

4741 Golden Gate Pkwy Naples, FL 34116 239.348.7547

Station 71

100 13th St. SW Naples, FL 34117 239.348.7550

Station 72

3820 Beck Blvd. Naples, FL 34112 239.774.9342

Station 73

14575 Collier Blvd. Naples, FL 34119 239.348.7508

Station 75

4590 Santa Barbara Blvd. Naples, FL 34104 239.207.1630

Station 90

175 Capri Blvd Napes, FL 34113 239.394.8770

ON SCENE







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Logistics Section

By: Rob Low, Deputy Fire Chief



Webster defines *Wayside* as "the section of land next to a road or a path" and if we were to look closely we may see numerous fire department practices laying in this area, or what I refer to as the "field of lost dreams". As somewhat of a non-traditionalist, I believe in the value of change and the importance of seeking new and innovative ideas as long as there is an increase in efficiency, safety, and overall organizational value. However, there are

times when leaders should look to the wayside and reevaluate the "why" or reasons for the things that we used to do.

Although the value has been debated for years, the art of a roll-call has all but disappeared from some agencies, the spirit and intent of roll-call should not move to the wayside. The concept of the roll-call is an all but forgotten part of our upbringing. In the past, there were many days the roll-call required that you did some fast homework to be sure you gave out good information. The roll-call was a place for discussion of new tools, methods and ideas. The roll-call sets the tone, the direction, and the focus for your shift. "The work" of the shift before is always an important part of the roll-call, as it might influence what you do today or need to clean, replace, sharpen or repack.

Your Information Technology Branch is a key resource for promoting successful roll-calls: the IT Branch works tirelessly to ensure that internet access, email communications, and tracking programs are in place all of which can support the morning roll-call. While the aforementioned are key components of information sharing, technology cannot replace the value of open discussion between firefighters and their company officers; each and every day.

Within our strategic plan, strategy four (4) is to create a district-wide environment that encourages open dialogue with consistent, accurate communication. Roll-call arguably is the most important part of the shift.



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Finance Section

By: Tara Bishop, Deputy Director of Administration and Finance





THE BENEFITS OF WALKING

Thinking about adding more physical activity to your day? Walking can be a great way to get more active.

Walking is the most popular physical activity among adults, and it's easy to see why. It requires no special clothes or equipment, and it's free.

Regular walking can have many health benefits. It may lower your risk of high blood pressure, heart disease, and diabetes. It can strengthen your bones and muscles. It may help you maintain a healthy weight. It might also help lift your mood.

Make walking fun by going to places you enjoy, like a shopping center or park. Bring along someone to chat with, or listen to some of your favorite music (but keep the volume low enough to hear the sounds around you).

Think about safety as you plan when and where to walk. Walk with others when possible, and take a phone and ID with you. Let someone know your walking time and route. If it's dark outside, wear a reflective vest or brightly colored clothing. And always be aware of your surroundings.

How much do I need to walk?

150 minutes.

Amount of time adults need per week of moderate-intensity aerobic activity (activity that speeds up your heart rate and breathing) to stay healthy.

Step it up.

For more health benefits and to control your weight, you may need to walk more. Aim for 300 minutes each week, or about 1 hour a day for 5 days. The more you walk, the more health benefits you may gain!

Should I stretch before I walk?

Most experts advise stretching only after you have warmed up. To warm up, walk slowly for a few minutes before picking up the pace.

Stretching gently at the end of your walk may help build flexibility. Do not bounce or hold your breath when you stretch. Do each stretch slowly and move only as far as you feel comfortable.

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Investigative Section

By: Shawn Hanson, Division Chief

The District's Fire & Life Safety Branch (FLS) personnel recently took advantage of the opportunity to attend a Discretionary Authority class that was sponsored by the Florida State Fire Marshals and Inspectors Association (FFMIA) and instructed by the State Fire Marshal Office's "code guru" Karl Thompson. The class was hosted by GNFD and provided information on the Florida Fire Prevention Code (FFPC), code application

and intent along with essential information on Florida Statutes, Florida Administrative Codes and updates on the most recent legislative sessions.

In January, Division Chief Hanson and Captain Hingson were selected by State Fire Marshal Julius Halas to participate in a legislative training program at the State Capitol and the State Fire Marshal's Office in Tallahassee. The training provided valuable insight on the legislative process from a personal perspective as well as that of the District and the FFMIA.

The Investigative Section (IS) staff was busy this quarter facilitating requests for inspections, hydrant fire flows, numerous special event fire watches, career fairs, and investigations. Collier County Fire Plan Review recently hired two (2) additional plan reviewers, and has an opening for an additional; the recent hiring's and newly approved position will bring their total staffing level to four (4). The additional Plan Reviewer is essential for maintaining acceptable turnaround times without compromising quality. The District remains desirous to add another inspector within the next quarter to assist with the heavy demand for both new construction and existing construction inspections.

Finally, we welcome the addition of Inspector Joel Glover to the Greater Naples Fire Rescue District. Inspector Glover brings fire alarm technician experience to the team; his experience will be utilized on fire alarm inspections and will spend much of his time training with Lieutenant Cruz and Inspector King on existing construction inspections. We look forward to Joel having a successful career with the GNFD family.

Division Chief Hanson and Deputy Fire Marshal Hingson at the Florida Fallen Firefighter Memorial at the State Capitol



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Planning Section

By: Wayne Martin, MS, EFO **Deputy Director Planning Division**

The Planning Section is pleased to be part of the District's recent effort to implement the Tenzinga Employee Performance Management Program (EPMP). This platform is a great tool that supports the District's Strategic Plan to cultivating current future leaders of the District, increasing communications and to coach employees to be the best they can be.

The District scheduled 50 supervisors for leadership training. The class was well received by all as a benefit to the District. The Tenzinga EPMP officially kicked off on February 15, 2016 and with just a few hiccups, the program

was off and running.

With supervisors providing regular feedback to subordinate employees District communications are In the near future the District anticipates beginning to utilize some of the other tools available within the program to establish goals and assist members in developing a career path.

An Excellence Conference, recently put on by the Center for Public Safety Excellence (CPSE), was held in Orlando, Florida. The CPSE is the primary organization for fire service accreditation. As part of the conference, the District participated in an Accreditation Boot Camp.

This is a great opportunity for the Fire District. As we look internally as to what we are doing, we also look at ways to improve and map out future direction. The accreditation process can take up to four and a half years.

The District anticipates beginning the Accreditation process in the near future and will begin by registering as a participating agency. The next step is to participate in a Quality Improvement program through an Accreditation workshop. The District will then have an opportunity to conduct a self-assessment that will take the better part of a year to conduct. At one point a peer review team will come in and perform an assessment on the District and make suggestions to improve the organization. Many programs and practices are currently in place to facilitate the process including written policies, procedures, mutual aid and auto aid agreements and a closest unit response program for example. This will be an opportunity of the entire organization to participate in making the District the most professional, effective and efficient possible.

Ultimately the District will be called to a hearing of the Commission on Fire Service Accreditation to review and question the District on the accomplishments achieved, with the intention of being awarded the prestigious CPSE Accreditation status.

The District's strategic planning efforts remain at full speed with staff members dedicating much to insure that everything we are doing is in support of the plan. The District is currently conducting a "health checkup" and will provide a progress report to the membership and Board of Fire Commissioners in May 2016.

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Health & Safety

By: Lt. Brian Heath Chairman- Health & Safety Committee



Spring, the time of year marked by new growth, a rebirth of nature, and apparently ALOT of pollen. Spring cleaning is a phrase used to describe an event following the idea of nature's process. In the northern states it is a time to put away the winter items making way for the warm weather attire and decor. Locally, this is not the case; it is a time when the roads become less crowded and the lines at restaurants and grocery stores are reduced as the snowbirds migrate to the north. However, the idea of "Spring Cleaning" does have a place within our District.

There are many items on the Station Inspection Forms that are produced by the Health and Safety Committee that can be lumped into general housekeeping duties. As a by-product of the merger, many of us are enjoying a change in the service location. As such, we are noticing many items that are laying around because, "that's always been there". While some items are important and need to remain; others can be collected, proper notification can be delivered, and the items cluttering our workplace can be removed following approval. Additionally taking a few extra minutes each shift to clean your station shows the public that we are being good stewards of the resources they provide us with. Many station houses have broken down Station GI into daily areas; this assists in sharing the workload. This method also provides the opportunity to accomplish a good Spring Cleaning. A thorough cleaning will improve not only the look but also the overall health of your living environment. Let's all Spring into cleaning and enjoy the benefits of cleaner and healthier living.



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Officer Development



New Changes Coming to Florida Fire Service Education

By: Lieutenant Matthew C. Trent, MPA, FO, MIFireE

Recently, I had the opportunity of attending the Instructor's Conference at the Florida State Fire College in Ocala. The purpose of this conference was to provide information on some very significant changes coming our way in 2016, while also clarifying some questions in reference to the Fire Officer and Safety Officer programs. Below are some highlights, broken down by section.

Course Title Code Change "FFP"

Sometime this year, you can expect to see changes with all courses offered in Florida, beginning with the code "FFP". Most of us know the "FFP" codes, as they are the core classes required for Pump Operator, Fire Officer I/II, Fire Safety Inspector I/II, and Investigator I. Not to worry—nothing about the class itself will change, but merely the letters replacing the usual "FFP" identifier. Once the change takes place, only regionally accredited colleges in the State of Florida will use the "FFP" code.

Task Book Sign-Off Clarification

Firefighters often ask me, "Do I need a certified Instructor to sign off on my Fire Officer I Task Book"? The language on the current task books seemed a bit confusing, as the language states "FCDICE or Instructor ID Number". The Task Books have been updated, stating that the person signing off on a task book must write in either their FCDICE# or Instructor ID# and meet one of three criteria:

- 1. Must be your Direct Supervisor, or
- 2. Must be your Training Officer, or
- 3. Person designated by the Agency Head

Once a firefighter has completed the all coursework and performance objectives outline in the Task Book, the head of the agency or designee must sign off on the completed Task Book prior to sending the document to the FSFC. This process is the same for Safety Officer.

Fire Officer Program Changes

As most of us have noticed, Florida has completely remodeled the Fire Officer Program to meet the Fire and Emergency Services Higher Education (FESHE) model, which is explained in great detail in the IAFC Officer Development Handbook (2010). Now, Florida mirrors national standards, offering Fire Officer I-IV. Listed below, you can see how each level of Fire Officer is broken down by position and responsibility:

Fire Officer I – (Supervising Fire Officer)

Fire Officer II – (Managing Fire Officer)

Fire Officer III – (Administrative Fire Officer)

Fire Officer IV – (Executive Fire Officer)



Change Just Ahead

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Awards & Recognition Ceremony



Award Ceremony Sponsors



Educational/Professional Achievement



Employee of the Month



ALS Credentialed



FF/Civilian Employee of the Year Nominees



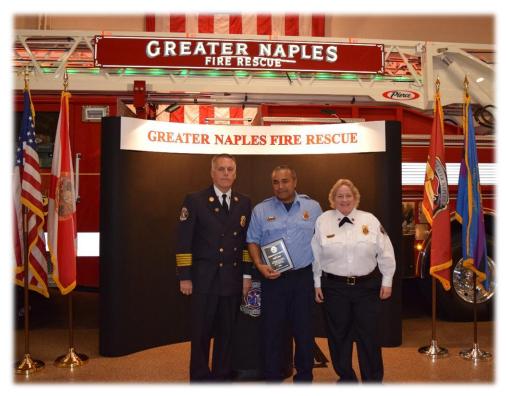
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Awards & Recognition Ceremony



Excellence in Service- Fire & Life Safety



Excellence in Service- EMS



Firefighter of the Year



Civilian Employee of the Year



Fire Chief's Values Award

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Public Relations







Gulf Coast HS Career Fair



CERT Life Saving Awards



Truck Demo- Seacrest Country Day School



Verona Walk CERT Members



Class Presentation- Seacrest Country Day School



Community Presentation- Pelican Lake Motorcoach Resort

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Testimonials

The District continues to receive feedback from the customer service satisfaction surveys on a daily basis. The Professionalism, Integrity and Compassion displayed by the Greater Naples Fire Rescue District members is being acknowledged by the community.

"The guys from Engine 23, Kath, McGowan and C. Diaz responded timely and acted professionally to the utmost standards. Thanks for your help! You were caring in every respect. Glad you are there serving the people of Collier County. Thanks for your service!"

"Team EN23/c was simply wonderful in their response time, compassion and professionalism."

"I have had the opportunity to work with three of your Inspectors so far. Mike Bays did the Pre Con Meeting and James and Danny have done my Inspections. All of these Gentleman have been a pleasure to work with and to talk to. Each has gone over and above answering questions and explaining certain things that they see we may have done not necessarily incorrectly, but a better way to reach the same conclusion. I believe these gentleman are working with me when they can and failing me when they have too. These Inspections are important for me as well as the people who perform the work that your team inspects. I find it educational and I am not afraid to ask them questions because they have always been willing to answer without making me feel like it was a foolish question. Thank you Gentleman!!"

"The fire fighters were extremely courteous, informed and professional. I'm happy to have such a group protecting us.".

"The three men that answered my call for help to lift my husband off the floor were absolutely fantastic--they all showed compassion, and they knew what they were doing!! They had to lift him off the floor, get him dressed and put him into my car---I never expected such professionalism and expertise!!! This is a place that tax dollars are well spent!!"

"En 23- Lt.Nelmes, Sims and Angello. Thank you from the bottom of our hearts for saving my Mother and Father. These men are heroes to our family. Our gratitude to the professional action of these men, we can't thank you enough! Thank you may God bless you all!!!!!!"

"Lt. Cruz made me feel at ease and explained each step of the inspection."

"Lt. Beckman and the entire team visited ABLE Academy today. 100% of our students have a developmental or intellectual disability. The entire team treated our students with great kindness and respect. Our students enjoyed interacting with the firefighters and sitting in the fire truck. Our older students were so excited to donate the toys they collected in our toy drive to your cause. We can't thank Lt. Beckman and the team enough."

"Captain Godette provided a CPR/AED class for our staff and a Board Member. Captain was full of information on life safety and instructed our group on several ways to aid someone in need. Thank you!"

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Employee Spotlight

Name: Aaron Coale Stewart

Job Title: Fire Inspector | Fire & Life Safety

Hire Date: March 9, 2015

Hobbies: Fishing, Music, Muay Thai Boxing, Camping.. I have

too many, if that is possible.

Interests: I love to travel, experience different foods, culture and

meet new people.

Can't Live Without: Music!

Name: Khris L. Klock

Job Title: Captain | Logistics

Hire Date: Began as volunteer January 3, 2003 and became a full

time employee January 3, 2006

Hobbies: Running, Motorcycle Riding, Home & Vehicle repair,

and Bowling

Interests: Seeking first the kingdom of God.

Can't Live Without: God's unfulfilled and continuing plan for

my life.

Employee Awards and Recognition



10 Years of Service-Captain Khris Klock-(pictured left)

15 Years of
ServiceDirector Tara
Bishop(pictured right)





Completion of Probation- FF Mario Castaneda, FF Justin Diaz, FF Devin Collum (pictured left)



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Training



Dive Rescue Training

Find us on Social Media



instagram.com/greaternaplesfire



 $https://twitter.com/GN_Fire$



https://www.facebook.com/Greater-Naples-Fire-Rescue-District

You can also stay informed by visiting our website at www.greaternaplesfire.org.

*Be sure to sign up for the Chief's Weekly Email Update on our website or Facebook page.

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Employee News

Condolences

Our prayers are with the following families:

Trenton and Brian Mading Family
Matt Nixon Family
Corey Nelson Family



Just Arrived!

Welcome our newest family members:

Cole born to Ryan and Brenda McGinnis on January 3, 2016 Jacob born to Todd and Kimberly Nugent on January 14, 2016

Chaplain's Corner

By: Jack Strom, District Chaplain



I was recently asked if I knew the difference between a "picture" and a "window." I had not really given it any thought but the more I considered it the more I realized how important that question was.

We often take great delight in looking at a framed picture displayed on the wall. It might be ever so well painted or a moment captured by a professional photographer. It may be a landscape, a sunrise or a great building of unique design. As beautiful as it is, it is limited by its frame and is one-dimensional at best.

However, a window allows one to look through it and see the expansiveness of what is beyond, to see the changing seasons, the coming and going of each day... to see life being lived. As I think of my own life, I have decided that I want to be a "window." I trust people will see more than what I look like in that moment.

As your Chaplain, I want to avoid being framed in by the limitations of situations or present ability. I trust people will look "through" this moment and see all that is yet to be. I believe that God and each one of us should still be working on what we are hoping to become.

The people of our community should for sure see our GNFD's MISSION and VALUES STATEMENT being lived out as they look through the window of our life each day we are privileged to serve them. I admonish you to keep your window... clean and polished so others can enjoy and be inspired by looking through that window.